



A message from

Customer Network Solutions

Planned Outage – ASPGIS Portal (11 February)

6 February 2026

What's happening

We are upgrading the Esri ArcGIS Portal to a newer version to support improved performance and future enhancements.

The upgrade will take place on Tuesday, 11 February, from 9:00am to 5:00pm (AEDT). During this time, the ArcGIS Portal will be completely unavailable, including:

- Access to the ASPGIS Portal
- ASP GIS and EnviroGIS applications
- CAD Export functionality and associated downloads

No access to the portal or related applications will be available for the duration of the upgrade.

What you need to do

Please plan your work accordingly and ensure any critical GIS or CAD export activities are completed outside of this window.

We apologise for any inconvenience caused and appreciate your cooperation as we complete this important upgrade.

If you have any questions or experience issues following the upgrade, please contact us.

Kind regards,

Customer Network Solutions